

Volusia Community Organizations Active in Disaster (COAD)

Hurricane Irma Response and Recovery Meeting 9-23-2017

The meeting was brought to order at 11:37 AM by Frank Bruno - Chair

Members and guests present:

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Brent, Bill	Red Cross	434-242-5574	bill.brent@redcross.org
Bruno, Frank	COAD	386-341-2021	franktbrunojr@gmail.com
Bugnet, Sherry	LDS Church	904-347-6670	sherrybugnet@ldspublicaffairs.org
Foley, Terry	VIND	386-405-7115	programcoordinator@floridavind.org
Flowers, Mark	VC Corrections	386-316-3874	mflowers@volusia.org
Greenberg, Warren	Volusia ARES	386-307-8315	ae4wg@cfl.rr.com
Grou, Jeremy	FLUMC	386-562-5018	jgrou@flumc.org
Hall, Carmen	VC Community Services	386-736-5955	chall@volusia.org
Hoefl, Dan	IOCC		dan.hoefl@outlook.com
Heineken, Tom	FLUMC	904-671-4549	theineken@flumc.org
Howell, Charlie	CareerSource	386-323-7093	charliehowell@careersourcefv.com
Jackson, Clay	VC Human Services	386-736-5956	cjackson@volusia.org
Lewandowski, Frank	LDS Church	386-405-2125	ftlewandow@hotmail.com
Maples, Dorothy	NECHAMA		dorothy@nechama.org
Martin, Francine	United Way	386-275-1948	fmartin@uwvfc.org
Martin, Karl	Volusia ARES	386-756-9861	kg4hbn@gmail.com
Morgese, Dixie	Healthy Start	386-252-4277	dixie.morgese@healthystartfv.org
Rademacher, Jeanne	UWVFC	386-736-5956	jrademacher@uwvfc.org
Shaw, Julie	Disability Solutions	850-491-9944	julie@dsil.org
Tai, Suu-Va	ESF-15 California	916-524-3964	suu-va.tai@cv.ca.gov
VanDyke, David	Catholic Charities	407-797-1281	david.vandyke@cflcc.org

Mr. Frank Bruno handed out the COAD brochure and thanked everyone in advance for all the work they are doing to support response and recovery. In Volusia County, there were 4,137 homes affected, including 1,318 mobile homes, 39 condos, and 2,849 single family homes. Damage is estimated at \$370,939,273. He explained how important the Crisis Cleanup site is to tracking jobs and labor. It is where volunteer organizations all over the country get their information and make decisions on what communities to work in. He praised Mark Flowers for providing tarps and wood strips. The COAD is now under the Community Services division of Volusia County.

Ms. Francine Martin, United Way, talked about Crisis Cleanup. For Volusia County, there have been 332 job orders entered in Crisis Cleanup. The breakdown of types of job orders as of yesterday; 148 tree removals, 98

debris removal, 60 needed tarps, 15 others items, 7 muck outs, 3 rebuilding, and 1 mold remediation. United Way can only do debris cleanup and have finish 20 sites. United Way has approximately 40 volunteers.

Ms. Carmen Hall, Director of Operations, Community Services of Volusia County, explains our role is to be connected to ESF-15 and will handle requests from the CIC and entering data into Crisis Cleanup. They will also track the volunteer hours. As a department, we are reevaluating our block grants to try to serve some people with long term recovery. The Beach Street office is closed due to Hurricane Irma, but our other offices in Deland, New Smyrna Beach and Orange City are still operating. Anyone coming to the office for assistance will need to have a denial letter from the TSA or FEMA. **Terry Foley**, VIND, is requiring Hurricane Matthew victims that were revictimized from Hurricane Irma to reapply for assistance for Irma. She is asking if Community Services would be able to help these people. **Carmen's response** is that she does not have the specifics yet. When the specifics are approved, she will contact Terry with the details.

Ms. Dixie Morgese, Healthy Start, recently implemented a model called the Family Place. There is one in the City of Deltona building and one in the Health Department building. From there you can reach the DCF Access site, PEERS services and a **space for anyone who would like to use that spot for services**. We are helping families that have been displaced. There is a referral form on our web site. Dixie sees a need in the community for helping the people who are marginal. We need to find placement for those folks. Outreach teams for the homeless should be at the shelters. We need a system of second responders to help with the needs after the storm.

Mr. Frank Bruno introduced the Volunteer Tracking form (attached to the end of this document). You can make copies for your organization. Please log anything that your organization does for Hurricane Irma support. We need to have the volunteer's signature for it to count.

Mr. David VanDyke, Catholic Charities, has 3 pallets of water that he must get rid of by Monday. **Mark Flowers** will take the water on Monday. It is at Our Lady of Lourdes Catholic Church in Daytona Beach.

Ms. Jeanne Rademacher, United Way, is compiling a list of services that are available and will be sending it to CIC. Please let her know if you have programs up and running.

Ms. Francine Martin, United Way, will be mobilizing UW volunteers in the aftermath of disasters now and in the future. They are only doing debris cleanup.

Mr. Dan Hoeft, International Orthodox Christian Charities (IOCC), a national VOAD member, handles spiritual care as well as water, sanitation, food, health and education. They are working with Volunteer Florida and will be pulling jobs from Crisis Cleanup. They are working closely with AmeriCorps.

Ms. Dorothy Maples, NECHAMA, is a Jewish Disaster Response Team. They provide natural disaster preparedness, response, and recovery services nationwide. They bring comfort to disaster survivors by training and mobilizing thousands of volunteers to help communities after floods, tornadoes, and other natural disasters. They are in the process of getting setup. They also work from the Crisis Cleanup list. That list will determine the amount and scope of volunteers that are brought into the region.

Ms. Sherry Bugnet, LDS Church, 270 volunteers in Volusia County last week, who were all local. They fulfilled about 104 work orders for a variety of things, trees, tarps, etc. We have some on the ground this weekend. They are happy to help with chain saw work, trees and tarps. Crisis Cleanup is how we choose our work orders.

Mr. Clay Jackson, VC Community Services, knows that there are various utility vendors that are suspending any disconnects for a short period of time. They are trying to find a location for the East and West side of the county for DCF to use for the DSNAP program.

Mr. Karl Martin, Volusia Ares, were deployed to the shelters during the storm.

Ms. Julie Shaw, Disability Solutions, assists anyone with a disability. We were swamped during the storm. We do go out to homes of disabled persons to help them fill out forms. We are bringing in durable medical equipment to replace equipment that was damaged during the storm. We are also distributing food for people who need immediate assistance and cannot get to a food site. We are working with FEMA to get people into housing. We triage people with disabilities and seniors to find the help that they need. We try to get home health and home delivered meals restarted. We can bring in as much food as possible to focus on the ones that are disenfranchised; the poor, the isolated small community, those who are disabled cannot carry a lot of food because of their disability. We are looking for anybody who wants to set up a feeding site in this county and we can send boxes of food to that location. We are looking for volunteers and ideas to help rebuild ramps and accessibility for access to homes.

Mr. Charlie Howell, CareerSource Flagler Volusia, we are currently administering the *Disaster Unemployment* program. This program extends unemployment benefits for up to 27 weeks for those who have lost their job due to Hurricane Irma. We also have some grant funding available to cover the labor for cleanup through the *National Dislocated Worker Grant*. Some restrictions apply. On Monday, the state job bank, Employ Florida, will have an *Irma portal to list disaster related jobs*. The site will be <http://irma.employflorida.com>. The state has rolled out a Virtual Business Emergency Operations center to have businesses indicate that they are open or closed, what are their damages and what are their needs, and do they have resources that can be used by other businesses to recover. The site is <http://flvbeoc.org>.

Mr. Mark Flowers, VC Department of Corrections, indicates that before the storm they concentrate on sandbags. After the storm, they provide sandbags, water and tarps. They set up all the cots in the shelters. They are currently working on debris removal. Currently, they have tarps that are available at the Branch Jail, 1300 Red John Rd, Daytona Beach. The tarps are in the red building on the back side of the jail. There is a speaker box on the building, press the button and tell them you are here for tarps. We delivered 800 meals a day to the EOC. We took food out to the fairgrounds as well. This is a great resource.

Mr. Bill Brent, Red Cross, we have been successful in getting most folks who had homes before back into a residence. We could take care of some folks who were homeless before the storm with new tents and sleeping bags and other accessories. Just ramping up the bulk kits for cleaning.

Mr. Tom Heineken, FLUMC, we partner with UMCOR, Catholic Charities, the Presbyterian Disaster Assistance Network, the United Church of Christ and other faith based organizations in the long-term recovery efforts. Right

now, we are focusing on tarps and cleanup. Our longest perpetual needs are for long-term recovery volunteers. We focus on uninsured and underinsured homeowners. We do collaborate with VIND.

Ms. Terry Foley, Volusia Interfaith Agencies Networking in Disasters (VIND), there are hundreds of people that have been revictimized by Irma. We have been supplying 31 homes with heated MREs and we still have a need for those. We have tarped 17 homes. We are trying to work with Blue Roof to come in and secure more of VIND clients. We have 6 case managers in the office, we are looking to add 2 more. We have been working with Catholic Charities and FLUMC. We serve all homeowners who failed the income test, have a disability, seniors, and uninsured. We see that people are abandoning their homes and leaving the state. We need to put normalcy back in people's lives.

Mr. Suu-Va Tai, California Volunteers, we are part of an EMAC team – Emergency Management Assistance Contacts. Our job is to provide technical support to ESF-15 coordinators and VOAD and COADS. We can push information up to the state. We will be assessing needs in each county to help the state pool resources and determine where resources need to be dispersed. The state has some programs that can be of value to the counties and it is our job to push that information to the counties. Mr. Tai spoke about the following initiatives; Blue Roof program, FEMA is on the ground and will setup a joint office in Orlando, there will be 3 donation warehouses for the state located in Ocala, Tampa and Miami. These are collection and sorting points for donations. These donations will be a voucher based program supported by Goodwill. The state is putting together a grant program to support disaster case management. There is a hotel program that provides room nights to those homeowners that have been displaced. This is a TSA program. Volunteer Florida has registered 30,000 people to perform services. The state has requested help from AmeriCorps. They will set up bases in Florida and will be dispatched to various counties based upon the project assigned. Mr. Tai talked about the need to have volunteer signatures and times for all labor volunteered. These hours will be valued and will count towards the county and state match for FEMA reimbursements.

